

# UroChartEHR<sup>®</sup>

## Real World Testing Report for UroChartEHR CY2023

### Executive Summary

This is the test report for CY 2023 real world testing for IntrinsicQ certified EHR solution UroChartEHR. This is the companion document to our CY 2023 real world test plan that described our approach for conducting real world testing in CY 2023 and the testing measures we employed.

Our findings show that the UrochartEHR is working in our production environment as it was certified. For each of our CY 2023 Real World Testing Measures, we have recorded our results and findings. We did not discover any non-conformities or errors from our testing.

Our signed attestation of compliance with the real-world testing requirements is on the following page.

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## Developer Attestation

This Real-World Testing report is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

Authorized Representative Signature:

A handwritten signature in black ink, appearing to be 'MKB', written over a faint horizontal line.

Date:

January 30, 2024

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## General Information

Developer Name: IntrinsicQ Specialty Solutions, Inc.

Product Name(s): UroChart EHR

Version Numbers(s): v9.0

Certified Health IT Criteria: 315(b)(1), (b)(2), (b)(3), (b)(6); (c)(1); (e)(1); (f)(4), (f)(7); (g)(7), (9)

Product List (CHPL) ID(s) and Link(s):

- 15.04.04.2978.UroC.09.10.1.221222
- <https://chpl.healthit.gov/#/listing/11138>

Developer Real World Testing Page URL: <https://www.intrinsicq.com/real-world-testing>

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## Timeline and Milestones for Real World Testing CY 2023

- Milestone 1Q-2023: Begin communication with clients to ask for their support and participation in real world testing. The goal is to have a sufficient number of clients committed for real world testing by the end of 1Q-2023.
  - o STATUS: Delayed until 4Q because of work on Cures certification. Completed in 4Q.
- Milestone 2Q-3Q 2023. During the 2<sup>nd</sup> and 3<sup>rd</sup> quarter of CY 2023, the real world testing with clients will be scheduled and performed. It is expected that a preparatory call will be done with clients to prepare them for testing activities. Results will be documented in the test results section of the test methods and ultimately used to build the test report. If any non-compliances are observed, we will notify the ONC-ACB of the findings and make the necessary changes required.
  - o STATUS: Delayed until 4Q because of work on Cures certification. Completed in 4Q.
- Milestone 4Q-2023. During the last quarter of the year, the CY 2024 real world test plan will be completed according to ONC and ONC-ACB requirements and expectations. Test plan will be prepared for submission before the end of the year.
  - o STATUS: MET
- Milestone 1Q-2024. Submit RWT Test Report to ONC-ACB.
  - o STATUS: MET

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## Standards Version Advancement Process (SVAP) Updates

For CY 2023 RWT testing, we tested with USCDI v1.

Standard (and version)	USCDI v1
Updated certification criteria and associated product	315.b.1, b.2, b.6, e.1, g.9, g.10
Health IT Module CHPL ID	15.04.04.2978.UroC.09.10.1.221222
Conformance measure	Measure 1 for 315.b.1 Measure 2 for 315.b.2 Measure 4 for 315.b.6 Measure 6 for 315.e.1 Measure 9 for 315.g.9

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RWT Measure #1. Number of Transition of Care C-CDAs Successfully Sent  
Associated Criteria: 315(b)(1)

## Measurement Description

This measure is tracking and counting how many C-CDAs are created and successfully sent from the EHR Module to a 3<sup>rd</sup> party via Direct messaging during a transition of care event.

## Care Settings

Our EHR is primarily targeted to urology-specific practices, and our measures were designed for this setting in mind.

## Testing Results

*Testing Metric/Measurement: number of messages with CCDAs attached successfully sent*

*Sample Size: 1 Clinician*

*Internal Test Date: Sep-Nov 2023*

*Total: 57 C-CDAs sent via Direct*

## Analysis and Key Findings

Generating and sharing of C-CDAs is not something our provider community does regularly, but our results indicate our design is working and meeting their needs. It also shows our MedAllies relied upon software HISP is fully integrated and viable for our production setting as well as the Qvera Interface Engine exchange system is working too.

## Non-Conformities or Errors Discovered

During our testing, we did not discover any errors or criteria non-conformities. We did not make any changes to this measure from our original test plan.

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RWT Measure #2. Number of C-CDAs Received and/or Incorporated  
Associated Criteria: 315(b)(2)

## Measurement Description

This measure is tracking and counting how many C-CDAs are successfully received and/or incorporated upon receipt from a 3rd party via Direct messaging during a transition of care event.

## Care Settings

Our EHR is primarily targeted to urology-specific practices, and our measures were designed for this setting in mind.

## Testing Results

*Testing Metric/Measurement: number of reconciliation of medications, allergies and problems from a received C-CDA*

*Sample Size: 1 Clinician*

*Internal Test Date: Sep-Nov 2023*

*Total: 21 C-CDAs Received*

## Analysis and Key Findings

Our clinicians do not often receive C-CDAs from other providers, but results do show the functionality is working, including our MedAllies relied upon software HISP being fully integrated with our EHR and viable for our production setting as well as the Qvera Interface Engine exchange system is working too. It also demonstrated our relied upon software FirstDataBank provided the necessary vocabulary codes.

## Non-Conformities or Errors Discovered

During our testing, we did not discover any errors or criteria non-conformities. We did not make any changes to this measure from our original test plan.

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RWT Measure #3. Number of NewRx Prescriptions Messages Successfully Sent

Associated Criteria: 315(b)(3)

## Measurement Description

This measure is tracking and counting how many NewRx electronic prescriptions were created and successfully sent from the EHR Module to a pharmacy destination.

## Care Settings

Our EHR is primarily targeted to urology-specific practices, and our measures were designed for this setting in mind.

## Testing Results

*Testing Metric/Measurement: number of NewRx prescriptions sent*

*Sample Size: 1 Clinician*

*Internal Test Date: Sep-Nov 2023*

*Total: 710 Electronic Prescriptions Sent*

## Analysis and Key Findings

Electronic prescribing is a popular feature with our client base, and our results support its widespread use. It also shows our working integration with our relied upon software DrFirst as well as the Surescripts network. It also demonstrated our relied upon software FirstDataBank provided the necessary vocabulary codes.

## Non-Conformities or Errors Discovered

During our testing, we did not discover any errors or criteria non-conformities. We did not make any changes to this measure from our original test plan.

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RWT Measure #4. Number of Patient Batch Exports Run  
Associated Criteria: 315(b)(6)

## Measurement Description

This measure is tracking and counting how many batch exports of C-CDAs were successfully performed by the EHR Module over the course of a given interval.

## Care Settings

Our EHR is primarily targeted to urology-specific practices, and our measures were designed for this setting in mind.

## Testing Results

*Testing Metric/Measurement: number of batch export processes/jobs ran*

*Total: 0 for all sites during 2023*

## Analysis and Key Findings

Our clients did not use this functionality in CY 2023. For CY 2024, we will be updating this feature to support the new 315(b)(10) EHI Export criteria which may lead to more electing to use this feature. Our export C-CDAs will include all the required vocabulary standards, including those we obtain from our relied upon software First DataBank.

## Non-Conformities or Errors Discovered

During our testing, we did not discover any errors or criteria non-conformities. We did not make any changes to this measure from our original test plan.

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RWT Measure #5. Number of Quality Measures Successfully Reported on to CMS

Associated Criteria: 315(c)(1)

## Measurement Description

This measure is tracking and counting how many eCQM quality measures were successfully reported on by the EHR Module to CMS.

## Care Settings

Our EHR is primarily targeted to urology-specific practices, and our measures were designed for this setting in mind.

## Testing Results

*Testing Metric/Measurement: number of different quality measures sent to CMS*

*Total: 7 for 2023 Reporting Period*

## Analysis and Key Findings

Our clients were able to create QRDA Category III files generated by our preferred eCQM vendor, CitiusTech. Perform + is included in our list of relied upon software, formerly known as BI Clinicals, and is integrated within UroChartEHR. Our clients use their integrated software to generate and submit eCQMs to CMS. This successful count of different measures sent shows this integration is working, as well as evidence of obtaining many of our necessary vocabulary standards from our relied upon software, First DataBank.

## Non-Conformities or Errors Discovered

During our testing, we did not discover any errors or criteria non-conformities. We did not make any changes to this measure from our original test plan.

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RWT Measure #6. Number of Patients Given Access to Portal  
Associated Criteria: 315(e)(1)

## Measurement Description

This measure is tracking and counting how many patients are given access to their patient portal account.

## Care Settings

Our EHR is primarily targeted to urology-specific practices, and our measures were designed for this setting in mind.

## Testing Results

*Testing Metric/Measurement: number of patients who granted access to patient portal account*

*Sample Size: 1 Clinician*

*Internal Test Date: Sep-Nov 2023*

*Total: 424*

## Analysis and Key Findings

For all new patients seen by providers of UroChartEHR are automatically granted access to their patient portal accounts containing the current health data. Our IntrinsicQ Specialty Solutions Patient Portal relied upon software is quite popular, and our patient population regularly uses it. These metrics show its successful integration with our EHR. Testing also shows our MedAllies relied upon software HISP is fully integrated and viable for our production setting as well as the Qvera Interface Engine exchange system is working too. It also demonstrated our relied upon software FirstDataBank provided the necessary vocabulary codes. The Windows Time Service we use for NTP time synchronization remained fully operational and kept log timing accurate.

## Non-Conformities or Errors Discovered

During our testing, we did not discover any errors or criteria non-conformities. We did not make any changes to this measure from our original test plan.

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RWT Measure #7. Number of Cancer Case Messages Successfully Sent  
Associated Criteria: 315(f)(4)

## Measurement Description

This measure is tracking and counting how many cancer case messages are created and successfully sent from the EHR Module to a public health registry.

## Care Settings

Our EHR is primarily targeted to urology-specific practices, and our measures were designed for this setting in mind.

## Testing Results

*Testing Metric/Measurement: number of cancer case registries engaged*

*Total: 0 for all clinics during 2023*

## Analysis and Key Findings

We did not have any requests from our client community to integrate and establish connectivity with a cancer case registry. Our internal audit indicates the functionality is still viable and available for production use upon demand from our customers.

## Non-Conformities or Errors Discovered

During our testing, we did not discover any errors or criteria non-conformities. We did not make any changes to this measure from our original test plan.

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RWT Measure #8. Number of Health Care Survey Messages Successfully Sent

Associated Criteria: 315(f)(7)

## Measurement Description

This measure is tracking and counting how many health care survey messages are created and successfully sent from the EHR Module to a public health registry.

## Care Settings

Our EHR is primarily targeted to urology-specific practices, and our measures were design for this setting in mind.

## Testing Results

*Testing Metric/Measurement: number of health care survey registries engaged*

*Total: 0 for all clinics during 2023*

## Analysis and Key Findings

We did not have any requests from our client community to integrate and establish connectivity with a health care survey registry. Our internal audit indicates the functionality is still viable and available for production use upon demand from our customers.

## Non-Conformities or Errors Discovered

During our testing, we did not discover any errors or criteria non-conformities. We did not make any changes to this measure from our original test plan.

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RWT Measure #9. Number of API Queries Made with Data Element Results Successfully Returned

Associated Criteria: 315(g)(7), (g)(9)

## Measurement Description

This measure is tracking and counting how many successful API queries of patient data elements from the EHR Module to a 3rd party via API.

## Care Settings

Our EHR is primarily targeted to urology-specific practices, and our measures were design for this setting in mind.

## Testing Results

*Testing Metric/Measurement: number of different systems or applications are connecting to the EHR via the API*

*Total: 0 for all clinics during 2023*

## Analysis and Key Findings

We did not have any requests to use our certified API functionality. With the growing adoption of APIs, this number may change in CY 2024. Our additional internal testing and audit results do not indicate any errors or failures with the functionality. It also demonstrated our relied upon software FirstDataBank provided the necessary vocabulary codes, and the Qvera Interface Engine exchange system is working too.

## Non-Conformities or Errors Discovered

During our testing, we did not discover any errors or criteria non-conformities. We did not make any changes to this measure from our original test plan.